Meeting was called to order at 12:55 pm

In attendance:
- E. Borkowski, M. Parlett-Sweeney, F. Orellana, A. Morris, J. Anderson, A. Ramasubramanian

Absent:
- T. McFadden, K. George

1. Review and approval of Minutes from 5/6/2011

2. Selection of Faculty Co-Chair
   Andy Morris and Fernando Orellana agreed to split the duties of faculty co-chair. Andy will be faculty co-chair during the fall 2011 term with Fernando handling the duties during winter and spring terms.

3. ITS Reorganization
   Ellen discussed the ITS reorganization. One of the major changes is that ITS is moving towards a single user support organization. Kelly Andolina has been promoted to Assistant Director, User Support under Mary’s group (Learning Technologies & User Support) and her staff will be responsible for providing user support to the campus. ITS will be transitioning the administrative offices over time to the new support model. Support for Admissions & Financial Aid offices began 9/19/2011.

   Ashok asked what students did for support and if they were going to be supported by the new group. Currently students go to USTAR or the Bookstore for general hardware and software support although if they stop by the Help Desk office usually someone will be able to help them. If a student is having problems connecting to the network, they get assistance from ResNet which is a group of students who provide help with network problems.

   The new ITS organization currently has three major groups – Learning Technologies & User Support, Enterprise Applications & Systems, and Telecommunications & Networking. Fernando asked what defined “Enterprise” with respect to applications and systems. Ellen explained that the Enterprise Applications & Systems group is responsible for the applications that are in use campus-wide and the systems that those applications run on.
Examples of these would be Colleague (known to faculty as Webadvising), Blackboard, or the financial system IFAS.

4. ITS Website
ITS will have a new website effective 9/21/2011. It will reflect the new organizational structure in addition to having a new look. There will be easy links for getting help as well as alerts and system status.

A Twitter account (UnionITS) has been set up as an avenue for ITS to communicate out to the campus community.

5. IBM Cluster
The cluster was delivered in late July and has been installed in the ITS machine room. The specifications of the cluster are:

- 88 nodes each with dual six-core Intel Xeon 5600 processors (1056 compute cores)
- 4 GPUs
- 4 management nodes
- Each node has 32 GB RAM
- 24 TB storage
- Runs Red Hat Linux

Ellen explained that Val Kania is managing the cluster. It is running and has been configured so that all components are working. ITS is getting ready to install software; some of the first applications to be installed will be Matlab and Mathematica because they have HPC capabilities and will be able to run on the cluster. A short discussion about the use of Mathematica and Matlab on campus ensued with questions around the need for high-end computing on campus. Ellen said that there were already two faculty (Janet Anderson and Roman Yukilevich) who wanted to use the cluster for research.

David Hemmendinger has agreed to work with faculty and help them (on a per project basis) learn how to use the cluster. Additionally, Dean McCarty has some “seed” money to help get projects on the cluster moving forward.

Ashok said that he could see using the cluster as part of his research but he uses an application called ABAQUS which is expensive for a single user copy and is probably very expensive for a version that could run on the cluster.

6. ITS Plans for 2011-2012
Ellen briefly discussed some of the strategic plans and initiatives that ITS is currently working on.

- Review of the campus voice and data infrastructure
- Hired an external consultant to review the infrastructure and develop a costing model to upgrade over the next 10 years
- Ellen presented the initial findings to Senior Staff in early June
- ITS is putting together recommendations to be presented to Senior Staff later this year.
  - As part of that recommendation process, Ellen is gathering information about what has been spent on the network over the past 5 years
- Development of a campus-wide desktop replacement plan/policy
  - Currently there is a formal replacement policy for the academic side (faculty and academic staff)
  - There is no formal policy for the administrative offices
  - Based upon discussions with various VPs Ellen would like to look at the possibility of developing a campus-wide replacement policy
- Outsourcing ResNet
  - The residence halls have both wired and wireless network although the wireless is not as robust as it could be
  - There is significant cost to improving the wireless
  - Outsourcing ResNet may cost similar amounts of money but it would reduce the support required from ITS since the outsourcing vendor would handle all issue.
  - ITS is currently talking with two vendors – Time Warner Cable and Apogee

7. Questions and Discussion of Future Topics
   - Students for the Committee will be appointed by Student Forum; Ellen is just waiting to hear.
   - Janet asked if there were problems with the network in Wold. She has been having issues with Spartan (an application she runs) not finding the NetHasp that allocates licenses. Mary explained that this was an issue related to the Layer 2/Layer 3 transition and that the problem is being worked on.
   - Ellen asked if there were other topics besides those listed on the agenda that should be addressed by the Committee. Mary suggested that the “Acceptable Use Policy” needed to be reviewed and updated.

The meeting was adjourned at 1:55 pm

Reminder: LCACT website: [http://minerva.union.edu/accsc](http://minerva.union.edu/accsc)