Services

Enterprise Applications

The Enterprise Applications [1] support team provides software implementation, development, and maintenance support for the College’s enterprise systems, in addition to developing and supporting in-house written application systems.

Enterprise Systems

The Enterprise Systems [2] team provides system administration support services for central academic, enterprise, email, and research computing systems.

Learning Technologies and Environments


Networking

The Network Services [6] staff provides infrastructure planning, design, and installation to meet Union’s current and future computing and communications needs. Network Services provides connectivity for academic, professional staff and ResNet areas both wirelessly as well as wired connections.

Telecommunications

The Telecommunications Office [7] (located in Steinmetz 100) is responsible for voice transmissions from College-owned residence halls and private fraternities on the campus.

User Services

The focus of the User Services [8] group is to provide excellent centralized software and hardware support to the Union College community. Support is provided through the Information Technology Services (ITS) Helpdesk.
Web Development

ITS provides web design, development and support services [9] for web-based applications. ITS works with College departments to develop web-based solutions that can improve departmental workflows, communication, organization and help streamline work processes across campus.

Source URL: https://its.union.edu/services

Links:
[1] https://its.union.edu/services/enterprise-applications
[2] https://its.union.edu/services/enterprise-systems
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